

# Voice Call Plan & Charges

Swish Voice UK includes calls to UK landline numbers starting 01, 02, 03 only and calls to UK mobile 07 numbers (070 Personal Numbering, 076 Paging, 07 Fixed Fee, Channel Islands and Isle of Man Mobile numbers do not constitute UK Mobile).

Swish Voice World includes calls to UK numbers as stated in the Swish Voice UK package (above) plus calls to the destinations listed below:

Australia Landline	Guadeloupe Landline	Norway Landline
Austria Landline	Hungary Landline	Peru Landline
Austria Mobile	Iceland Landline	Poland Landline
Austria Mobile Other	India Landline	Portugal Landline
Belgium Landline	India Mobile	Puerto Rico Landline and Mobile
Brazil Landline	Ireland Landline	Romania Landline
Bulgaria Landline	Ireland Mobile	Romania Mobile
Bulgaria Mobile	Ireland Mobile One	Slovakia Landline
Canada Landline and Mobile	Israel Landline	South Korea Landline
China Landline and Mobile	Italy Landline	South Korea Mobile
Croatia Landline	Lithuania Landline	Spain Landline
Cyprus Landline	Luxembourg Landline	Spain Mobile One (not Spain mobile)
Czech Republic Landline	Malaysia Landline	Sweden Landline
Czech Republic Mobile	Malta Landline	Sweden Mobile
Denmark Landline	Malta Mobile	Switzerland Landline
Estonia Landline	Martinique Landline	Taiwan Landline
Faroe Islands Landline	Mexico Landline	US Virgin Islands Landline and Mobile
France Landline	Mexico Mobile	USA Landline and Mobile
Germany Landline	Mongolia Landline	USA Hawaii Landline and Mobile
Germany Personal Numbers	Mongolia Mobile	Venezuela Landline
Greece Landline	Netherlands Landline	
Greece Mobile	New Zealand Landline	

# Swish Voice PAYG Call Charges

## Voice Call Charges

Voice Call Charges - Minimum call cost 1p (plus VAT)

Destination	Call charges GBP pence per minute (inc VAT)
UK National Geographic (E.g. Calls to numbers starting 01 or 02)	3.83
UK Mobile	15.37
Afghanistan	216.52
Afghanistan Mobile	179.93
Albania	175.14
Albania Mobile	345.84
Algeria	68.41
Algeria Mobile	322.06
American Samoa	28.32
Andorra	19.86
Andorra Mobile	138.00
Angola	39.92
Angola Mobile	147.71
Anguilla	217.25
Anguilla Mobile	185.47
Antarctic	1285.67
Antigua & Barbuda	220.61
Antigua & Barbuda Mobile	191.92
Argentina	26.57
Argentina Mobile	245.39
Armenia	209.90
Armenia Mobile	265.55
Aruba	92.82
Aruba Mobile	160.37
Ascension Island	2062.83
Australia	12.00

Destination	Call charges GBP pence per minute (inc VAT)
Australia Mobile	43.14
Australia Satellite	1684.47
Australia Special Services	20.66
Austria	4.70
Austria Mobile	13.57
Austria Mobile Other	13.57
Azerbaijan	172.97
Azerbaijan Mobile	264.10
Bahamas	87.90
Bahamas Mobile	162.49
Bahrain	113.51
Bahrain Mobile	167.83
Bangladesh	33.57
Bangladesh Mobile	29.23
Barbados	179.34
Barbados Mobile	261.14
Belarus	421.48
Belgium	10.89
Belgium Mobile	221.09
Belgium Mobistar Mobile	18.41
Belgium Proximus Mobile	19.22
Belgium Special Service	48.51
Belize	174.99
Belize Mobile	181.94
Benin	278.31
Benin Mobile	261.68
Bermuda	51.66
Bhutan	64.51
Bolivia	161.18
Bolivia Mobile	137.79
Bosnia Herzegovina	124.39
Bosnia Herzegovina Mobile	314.60

Destination	Call charges GBP pence per minute (inc VAT)
Botswana	70.26
Botswana Mobile	260.51
Brazil	3.23
Brazil Mobile	24.46
British Virgin Islands	272.48
Brunei	30.77
Brunei Mobile	38.33
Bulgaria	5.24
Bulgaria Mobile	13.17
Burkina Faso	279.12
Burkina Faso Mobile	356.68
Burundi	421.65
Cambodia	50.82
Cambodia Mobile	52.42
Cameroon	94.55
Cameroon Mobile	426.09
Canada	1.48
Cape Verde Islands	149.99
Cape Verde Mobile	198.78
Cayman Islands	95.55
Cayman Islands Mobile	208.64
Central African Republic	318.73
Central African Republic Special Services	567.00
Chad	675.89
Chad Mobile	673.16
Chile	379.81
Chile Mobile	35.21
Chile Rural	724.42
China	8.57
Colombia	20.70
Colombia Mobile	22.71
Congo	402.19

Destination	Call charges GBP pence per minute (inc VAT)
Congo Democratic Republic	360.36
Congo Democratic Republic (Premium)	1262.84
Congo Democratic Republic Mobile	416.96
Congo Mobile	402.19
Cook Islands	832.51
Costa Rica	21.50
Costa Rica Mobile	88.62
Croatia	7.66
Croatia Mobile	37.63
Cuba	826.56
Cyprus	7.06
Cyprus Mobile	36.09
Czech Republic	6.18
Czech Republic Mobile	15.19
Denmark	6.96
Denmark Mobile	16.93
Denmark Mobile Other	22.31
Diego Garcia	1092.84
Djibouti	319.99
Dominica	222.60
Dominica Mobile	181.24
Dominican Republic	32.93
Dominican Republic Mobile	79.83
East Timor	706.31
Ecuador	134.51
Ecuador Mobile	178.32
Egypt	86.28
Egypt Mobile	145.01
El Salvador	182.04
El Salvador Mobile	182.04
Emsat Satellite System	6907.22
Equatorial Guinea	391.02

Destination	Call charges GBP pence per minute (inc VAT)
Eritrea	199.18
Estonia	8.33
Estonia (Personal Number)	16.93
Estonia Mobile	16.80
Estonia Mobile Other	508.52
Ethiopia	192.02
Falkland Islands	1074.23
Faroe Islands	10.21
Faroe Islands Mobile	23.39
Fiji	205.73
Fiji Mobile	204.52
Finland	29.53
Finland (Premium)	52.29
Finland Mobile	29.43
France	3.02
France Mobile	17.74
France Mobile One	436.67
France Mobile Other	20.03
France Special Services	216.82
French Guyana	17.74
French Guyana Mobile	22.85
French Polynesia	272.16
Gabon	330.83
Gabon Mobile	490.69
Georgia	164.61
Georgia Mobile	272.37
Germany	10.82
Germany Mobile	27.01
Germany Mobile Other	27.01
Germany Personal Numbers	7.12
Ghana	275.31
Ghana Mobile	328.97

Destination	Call charges GBP pence per minute (inc VAT)
Gibraltar	28.02
Gibraltar Mobile	129.83
Greece	4.17
Greece Mobile	10.35
Greenland	224.31
Grenada	225.23
Grenada Mobile	186.98
Guadeloupe	7.93
Guadeloupe Mobile	49.59
Guam	23.79
Guatemala	135.17
Guatemala Mobile	128.02
Guernsey Mobile	122.01
Guinea	352.20
Guinea Bissau	477.96
Guinea Bissau Mobile	538.23
Guinea Mobile	380.72
Guyana	198.58
Guyana Mobile	189.20
Haiti	248.57
Haiti Mobile	244.54
Honduras	102.82
Honduras Mobile	201.29
Hong Kong	15.96
Hong Kong Mobile	21.27
Hungary	5.95
Hungary Mobile	16.80
Iceland	10.89
Iceland Mobile	19.05
India	12.42
India Mobile	13.14
Indonesia	50.20

Destination	Call charges GBP pence per minute (inc VAT)
Indonesia Mobile	52.21
Inmarsat Aero	6645.34
Inmarsat B	1794.11
Inmarsat Hsd	8124.27
Inmarsat M	2992.29
Inmarsat M4	9329.95
Iran	139.86
Iran Mobile	156.24
Iraq	144.88
Iraq Baghdad	227.22
Iraq Mobile	152.31
Ireland	6.96
Ireland Mobile	13.57
Ireland Mobile One	5.38
Ireland Mobile Other	32.56
Iridium Satellite System	6353.13
Israel	8.06
Israel Mobile	20.26
Israel Palestine	200.13
Italy	8.47
Italy Hutchison 3G Mobile	17.34
Italy Mobile	298.47
Italy Tim Mobile	17.34
Italy Vodafone Mobile	17.34
Ivory Coast	287.88
Ivory Coast Mobile	327.30
Jamaica	171.26
Jamaica Mobile	192.33
Japan	20.66
Japan Mobile	39.78
Jersey Mobile	115.01
Jordan	119.55



Destination	Call charges GBP pence per minute (inc VAT)
Jordan Mobile	140.31
Kazakhstan	44.08
Kazakhstan Mobile	165.11
Kenya	209.90
Kenya Mobile	120.83
Kiribati	1226.09
Kuwait	52.95
Kuwait Mobile	52.28
Kyrgyzstan	141.86
Kyrgyzstan Mobile	220.82
Laos	86.84
Latvia	19.87
Latvia Mobile	17.47
Latvia Mobile One	346.21
Latvia Mobile Other	17.61
Lebanon	77.62
Lebanon Mobile	142.73
Lesotho	272.56
Lesotho Mobile	285.26
Liberia	335.97
Liberia Mobile	348.47
Libya	191.92
Libya Mobile	246.66
Liechtenstein	55.94
Liechtenstein Mobile	59.54
Lithuania	12.40
Lithuania (Personal Numbers)	585.59
Lithuania Mobile	17.17
Luxembourg	14.52
Luxembourg Mobile	18.71
Macau	63.40
Macedonia	120.56

Destination	Call charges GBP pence per minute (inc VAT)
Macedonia Mobile	291.92
Madagascar	919.49
Madagascar Mobile	705.08
Malawi	352.49
Malawi Mobile	287.88
Malaysia	11.59
Malaysia Mobile	18.95
Maldives	600.16
Maldives Mobile	917.78
Mali	169.85
Mali Mobile	381.47
Malta	10.08
Malta Mobile	13.44
Marshall Islands	178.11
Martinique	7.80
Martinique Mobile	56.04
Mauritania	481.52
Mauritania Mobile	503.29
Mauritius	51.21
Mauritius Mobile	51.21
Mayotte Mobile	78.44
Mexico	6.47
Mexico Mobile	5.91
Micronesia	392.01
Moldova	330.57
Moldova Mobile	386.19
Monaco	50.60
Monaco Mobile	335.56
Mongolia	13.71
Mongolia Mobile	13.57
Montenegro	116.73
Montenegro Mobile	317.72

Destination	Call charges GBP pence per minute (inc VAT)
Montserrat	241.61
Morocco	16.67
Morocco Mobile	391.31
Mozambique	56.25
Mozambique Mobile	359.31
Myanmar	115.72
Namibia	40.12
Namibia Mobile	36.42
Nauru	715.08
Nepal	87.90
Nepal Mobile	143.84
Netherlands	8.87
Netherlands Antilles	100.90
Netherlands Antilles Mobile	101.51
Netherlands Mobile	35.68
New Caledonia	203.07
New Zealand	8.16
New Zealand Mobile	45.05
Nicaragua	107.65
Nicaragua Mobile	207.04
Niger	277.60
Niger Mobile	418.01
Nigeria	80.24
Nigeria Mobile	76.31
Nigeria Special Services	94.61
Niue	1609.13
North Korea	367.99
Northern Marianas	30.44
Norway	8.06
Norway Mobile	38.61
Norway Mobile Other	133.88
Oman	87.90

Destination	Call charges GBP pence per minute (inc VAT)
Oman Mobile	237.89
Pakistan	45.16
Pakistan Mobile	45.16
Palau	238.29
Palestine	159.60
Palestine Mobile	148.78
Panama	15.72
Panama Mobile	108.36
Papua New Guinea	437.47
Paraguay	39.80
Paraguay Mobile	92.94
Personal Numbering E	18.27
Peru	13.10
Peru Mobile	86.79
Peru Rural	241.11
Philippines	96.77
Philippines Mobile	129.93
Poland	14.72
Poland Mobile	28.00
Poland Mobile Centernet	279.09
Poland Mobile Other	279.09
Portugal	2.94
Portugal Mobile	30.64
Puerto Rico	9.98
Qatar	126.91
Qatar Mobile	150.90
Reunion	15.52
Reunion Mobile	65.02
Romania	4.70
Romania Mobile	14.35
Russia	33.20
Russia Major Cities	12.60

Destination	Call charges GBP pence per minute (inc VAT)
Russia Mobile	197.72
Russia Mobile One	199.18
Rwanda	402.99
Rwanda Mobile	221.86
San Marino	20.83
San Marino Mobile	19.89
Sao Tome & Principe	1230.03
Satelite Other	2045.09
Saudi Arabia	68.85
Saudi Arabia Mobile	112.39
Senegal	313.29
Senegal Mobile	333.14
Serbia	168.00
Serbia Mobile	316.01
Seychelles	748.34
Seychelles Special Services	748.34
Sierra Leone	354.21
Sierra Leone Mobile	503.16
Singapore	48.79
Singapore Mobile	36.99
Slovakia	4.94
Slovakia Mobile	27.01
Slovenia	22.08
Slovenia Mobile	31.63
Slovenia Mobile Other	420.11
Solomon Islands	867.42
Somalia	414.39
Somalia Mobile	545.69
South Africa	109.87
South Africa Mobile	131.04
South Africa Special Services	131.04
South Korea	8.87

Destination	Call charges GBP pence per minute (inc VAT)
South Korea Mobile	12.10
South Sudan	536.56
Spain	2.96
Spain Mobile	17.47
Spain Mobile One	13.10
Spain Special Services	180.75
Sri Lanka	122.67
Sri Lanka Mobile	120.46
St. Helena	1599.78
St. Kitts & Nevis	215.46
St. Kitts & Nevis Mobile	197.97
St. Lucia	220.82
St. Lucia Mobile	180.53
St. Martin	118.34
St. Pierre & Miquelon	400.37
St. Pierre & Miquelon Mobile	275.59
St. Vincent & Grenadines	215.46
St. Vincent & Grenadines Mobile	190.31
Sudan	124.69
Sudan Mobile	140.30
Suriname	130.10
Suriname Mobile	328.02
Swaziland	39.21
Swaziland Mobile	134.40
Sweden	4.64
Sweden Mobile	13.98
Switzerland	10.38
Switzerland Mobile	95.55
Switzerland Mobile One	439.95
Switzerland Mobile Other	120.56
Syria	189.81
Syria Mobile	280.73

Destination	Call charges GBP pence per minute (inc VAT)
Taiwan	12.80
Taiwan Mobile	87.49
Tajikistan	112.35
Tajikistan Mobile	233.00
Tanzania	390.81
Tanzania Mobile	239.70
Thailand	34.37
Thailand Mobile	21.87
Togo	429.35
Tokelau	1273.86
Tonga	1129.97
Trinidad & Tobago	110.38
Trinidad & Tobago Mobile	161.18
Tunisia	545.83
Tunisia Mobile	831.67
Turkey	42.53
Turkey Mobile	109.27
Turkey Mobile Other	107.86
Turkmenistan	166.64
Turks & Caicos Island Mobile	181.14
Turks & Caicos Islands	190.58
Tuvalu	1391.31
Uganda	335.16
Uganda Mobile	246.66
Ukraine	132.09
Ukraine Mobile	280.35
United Arab Emirates	134.77
Guernsey Mobile	122.01
Jersey Mobile	102.69
Personal Numbering E	18.27
UK Blind And Disabled Directory Enquiries	0.37 (plus connection charge of 143)
UK BT Click	15.23

Destination	Call charges GBP pence per minute (inc VAT)
UK Directory Enquiries 104	662.45 (plus connection charge of 99)
UK Directory Enquiries 17	0.00 (plus connection charge of 67)
UK Directory Enquiries 21	0.00 (plus connection charge of 286)
UK Directory Enquiries 28	72.66 (plus connection charge of 103)
UK Directory Enquiries 68	121.80 (plus connection charge of 103)
UK Emergency Services	0.00
UK Emergency Services (Hearing-Impaired)	0.00
UK Fixed Fee 10	0.42 (plus connection charge of 41)
UK Fixed Fee 3	0.42 (plus connection charge of 39)
UK Fixed Fee 31	0.00 (plus connection charge of 25)
UK Fixed Fee 6	0.37 (plus connection charge of 37)
UK Fixed Fee 8	0.42 (plus connection charge of 28)
UK Fixed Fee 9	0.42 (plus connection charge of 74)
UK Freephone	0.00
UK Fw8 Rate - Voice & Data	135.45
UK International Operator	617.93
UK Messaging Services C	64.61
UK Mobile Bt Fusion	15.37
UK Mobile Cable And Wireless	15.37
UK Mobile Hutchison 3g	15.37
UK Mobile O2	15.37
UK Mobile Opal	15.37
UK Mobile Orange	15.37
UK Mobile Other	15.37
UK Mobile T Mobile	15.37
UK Mobile Virtual 1	15.37
UK Mobile Virtual 2	15.37
UK Mobile Vodafone	15.37
UK Mobile Voice And Data	15.37
UK National Geographic	3.83
UK National Non Geographic	3.83
UK National Operator	110.88 (plus connection charge of 114)



Destination	Call charges GBP pence per minute (inc VAT)
UK Pagers & Voice Messaging	0.63
UK Personal Numbering D	83.48
UK Personal Numbering F	197.30
UK Personal Numbering J	214.10
UK Personal Numbering K	262.61
UK Personal Numbering PN1	157.08
UK Personal Numbering PN10	290.96
UK Personal Numbering PN11	327.60
UK Personal Numbering PN12	217.67
UK Personal Numbering PN13	327.60
UK Personal Numbering PN14	240.56
UK Personal Numbering PN15	89.46
UK Personal Numbering PN16	98.60
UK Personal Numbering PN17	107.73
UK Personal Numbering PN18	116.97
UK Personal Numbering PN19	61.95
UK Personal Numbering PN2	432.50
UK Personal Numbering PN20	190.16
UK Personal Numbering PN21	347.13
UK Personal Numbering PN22	30.45
UK Personal Numbering PN3	419.16
UK Personal Numbering PN4	208.53
UK Personal Numbering PN5	126.11
UK Personal Numbering PN6	153.62
UK Personal Numbering PN7	6.41 (plus connection charge of 102)
UK Personal Numbering PN8	153.41
UK Personal Numbering PN9	185.64
UK Premium Rate G6	57.86
UK Special Services G21	7.56
UK Timeline	7.98 (plus connection charge of 25)
UK Wi Fi Services 1	33.87
UK Wi Fi Services 10	10.08
UK Wi Fi Services 12	9.88

Destination	Call charges GBP pence per minute (inc VAT)
UK Wi Fi Services 2	9.78
UK Wi Fi Services 3	9.88
UK Wi Fi Services 4	34.13
UK Wi Fi Services 5	17.54
UK Wi Fi Services 6	10.19
UK Wi Fi Services 7	68.46
UK Wi Fi Services 9	112.98
Uruguay	39.92
Uruguay Mobile	236.99
US Virgin Islands	13.20
USA	5.75
USA Hawaii	4.35
Uzbekistan	81.14
Uzbekistan Mobile	78.42
Vanuatu	568.41
Venezuela	13.17
Venezuela Mobile	85.21
Vietnam	53.02
Wallis & Futuna	304.95
Western Samoa	568.21
Yemen	119.25
Yemen Mobile	121.36
Zambia	287.08
Zambia Mobile	381.89
Zimbabwe	91.66
Zimbabwe Mobile	360.66